AIRPORT OPERATIONS COORDINATOR/ AIRPORT OPERATIONS SPECIALIST

Location: Wilmington Airport, New Castle, DE

Rate: \$29.64 (\$61,658 annualized)/ \$26.9651 (\$56,087 annualized

(Position and pay rate commensurate with experience and skills)

Opening Date: November 15, 2024 Closing Date: Until Filled

I. POSITION SUMMARY

This position assists the Airport Operations Manager in ensuring compliance with TSR 1540, 1542 and 1544, and FAA FAR Part 139.

II. ESSENTIAL DUTIES AND RESPONSIBILITIES

- Assists the Airport Operations Manager in the daily oversight of airfield and security operations at the airport
- Provides timely evidence as may be requested by the TSA of compliance with TSR 1542
- Assists in maintaining and providing to the TSA, upon request, a complete and current list of all individuals afforded authorized unescorted access to restricted areas
- Assists in providing training through web-based training systems and maintains documentation in accordance with TSR 1542 and FAA FAR Part 139
- Assists in administering fingerprinting and the CHRC process as required by TSR 1542
- Assists in administering the issuance of airport identification media, maintaining records and ensures compliance with TSR 1542
- Participates in the inspection of airfield facilities as per FAA FAR Part 139, including grounds, runways, taxiways, aircraft aprons, gate assignments, and service roadways to assure safety, security, and efficiency of operations and expeditious flow of aircraft; monitors airfield activities during assigned shift; arranges escort for persons using airfield
- Participates in the inspection of terminal buildings and ground transportation facilities, including
 concourses, terminals, gate areas, concession areas, interior and exterior of buildings, sidewalks, and
 public access roadways to assure the safety, security and efficiency of terminal and ground
 transportation operations; monitors the activities of tenants, licensees, maintenance, and security
 personnel during assigned shift, to ensure compliance with airport standards and regulations
- Reviews and acts on management behalf for operational problems involving airport safety, security, federal certification and related matters as they impact the airlines, tenants, passengers and the general public; resolves operational problems by ordering actions or notifying appropriate airport, airline or security personnel; reviews reports of problems or incidents and recommends and implements appropriate remedy; coordinates airport activities with police, aircraft rescue and firefighting and other emergency personnel during incidents and returning the airport to normal operation
- Prepares detailed reports of activities, incidents and proposed solutions; recommends and implements
 procedures concerning security, coordination with police, fire and medical personnel, and operational
 response to emergency; develops schedules and standards for inspections; issues permits, licenses,
 and identification material in accordance with security standards
- Performs related work as required

III. REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES

- Knowledge of TSA Security Directives associated with airport security
- Knowledge of local, state, and federal rules and regulations governing the use and operation of airports
- Knowledge of current developments in the field of airport operations management
- Knowledge of airport maintenance
- Knowledge of Microsoft Office applications
- Ability to make sound judgments in emergency situations and to effectively direct and coordinate airport resources in such incidents
- Ability to analyze situations quickly and objectively, and to determine and implement a proper course of action
- Ability to speak and write effectively, with special emphasis on the expression of technical ideas
- Ability to maintain and prepare records
- Ability to establish and maintain effective working relationships with airport employees, representatives of other agencies and the general public
- Ability to physically perform the duties and to work in the environmental conditions required of a position in this class
- Ability to provide excellent customer service

IV. REQUIRED EDUCATION AND EXPERIENCE

- Two (2) years of college-level courses in aviation or business-related courses
- One (1) year of experience in Airport Operations
- One (1) year of experience at a trainee level in operations or administration at an airport serving scheduled air carriers, or in operations at a military airbase or for a major airline

OR

- High school diploma or equivalent or equivalent related experience
- Associates degree in relevant field preferred
- Four (4) years of relevant work experience
- One (1) year of airport operations experience (civil/military) preferred

V. LICENSES, REGISTRATIONS, AND/OR CERTIFICATES

Valid driver's license

VI. ADDITIONAL REQUIREMENTS

- Subject to a background investigation including a TSA based Criminal History Records Check (CHRC), credit and pre-employment physical including drug test
- Delaware River and Bay Authority requires all employees to have direct deposit with a financial institution or enroll in the payroll card program to receive their bi-weekly pay
- Must be available for work shifts to support 24 x 7 schedule
- Most work is performed outdoors and can be in any weather condition

If you are interested in applying for this position please complete the on-line application at www.drba.net. In addition, you also have the option of attaching a resume to the completed application.